

ClassWallet has had Zero Data Breaches

ClassWallet has not had a data breach for purposes of IN Code § 24-4.9-2-2(a). However, in the interest of full disclosure, and an honest and transparent partnership with the State of Indiana, ClassWallet has been involved in certain incidents involving informational access.

- In late July of 2023, an administrator account associated with a Department of Education employee of the State of Arizona [changed a permissions setting in the platform](#), resulting in a parent account being given elevated permissions that allowed the parent to view orders that other parent users had placed. Following a root cause analysis and investigation in which ClassWallet played a significant supporting role, the Arizona Department of Homeland Security released a report, and the [Arizona Office of the Treasury released a statement](#), stating that the breach did not originate with ClassWallet. Hyperlinks to relevant news articles and statements have been included above.
- In early May of 2023, during the creation of certain accounts for Virginia users, there was an error in permissioning the accounts, which allowed access to two (2) reports for two (2) users associated with that permission level. This permissioning error was resolved in less than twenty four (24) hours with no personal information (as defined in IN Code § 24-4.9-2-10) exposed. After fulsome review, the Virginia Department of Education determined that program data and personal information was protected and that all legal requirements were fulfilled.

We remain committed to upholding the highest standards of data security in our ongoing partnership with all our clients.